



# AGUA CALIENTE CASINO

## RANCHO MIRAGE

**PRESS RELEASE**  
*For Immediate Release*

**Contact: Therese Everett-Kerley**  
**Public Relations Specialist**  
**t. 760-883-1396 / c. 760-219-3885**

### **NEW MANAGEMENT TEAM IN PLACE AS NEW AGUA CALIENTE CASINO • RESORT • SPA PREPARES FOR OPENING**

**Rancho Mirage, Ca (December 20, 2007) – The Agua Caliente Band of Cahuilla Indians has filled several key management roles in preparation for the grand opening of its \$300M resort hotel this April:**

**Director of Central Human Resources – Michelle Schaeftbauer**

Michelle Schaeftbauer has been with the Agua Caliente Band of Cahuilla Indians' central human resources department since 2005, most recently as Director of Training. In her new role as Director of Central Human Resources, she will supervise all recruitment and training efforts for the Tribe. Schaeftbauer holds a Bachelor's degree in Hospitality Administration from Northern Arizona University and has held senior human resources positions in the hospitality industry for more than 15 years.

**Shawn Highland, Hotel Manager – Agua Caliente Casino • Resort • Spa**

Shawn Highland joined the Agua Caliente Band of Cahuilla Indians in 2005 as Hotel Manager at Spa Resort Casino in Palm Springs. He will now manage all hotel functions at the new Agua Caliente Casino • Resort • Spa in Rancho Mirage. Highland brings with him a wealth of hotel management experience, having held senior positions at luxury resorts in Los Angeles and Big Bear, California. He is also a former Marine and veteran of the first Gulf War.

**Shawn Faulkner, Room Reservations Manager – Agua Caliente Casino • Resort • Spa**

Shawn Faulkner is one of the newest additions and will oversee all room reservations and related operations at Agua Caliente Casino • Resort • Spa. His background includes operational management for a credit card issuer and most recently revenue management at a casino.

**Monica Rost, Spa Manager – Agua Caliente Casino • Resort • Spa**

Monica has been with the Agua Caliente Tribe since 2005, as an esthetician at Spa Resort Casino, and team member relations manager for central operations. Previous to joining the company, Rost held management positions at several Los Angeles-area salons and supervised the opening of a luxury spa.

Agua Caliente Casino is located at 32-250 Bob Hope Drive in Rancho Mirage, California; home to 1,000 slots, 42 table games, and an 11-table poker room voted "Best in the Valley" in a 2007 reader's poll. The casino offers exciting entertainment in The Lounge, plus savory dining options at the Steakhouse, Sage Bar and Grill, Grand Palms Buffet and Desert Eatery Food court. In Spring 2008, the Agua Caliente Band of Cahuilla Indians will open a new 16-story, 340-room luxury hotel beside the casino, making Agua Caliente Casino a destination of choice. Guests will be able to stay in style at the hotel which will feature deluxe rooms and suites, a luxury spa, pool and cabana complex, as well as a state-of-the-art business/conference center. For more details, call Agua Caliente Casino: 1.888.999.1995, or visit the web site at [www.HotWaterCasino.com](http://www.HotWaterCasino.com).

*Agua Caliente Casino is owned and operated by the Agua Caliente Band of Cahuilla Indians.*